



WELSPUN LIVING LIMITED

Privacy Policy

ABSTRACT

WLL's privacy policy ensures comprehensive data protection across all operations, with dedicated oversight, strict compliance measures, and regular audits.



Privacy Policy

We, at Welspun Living Limited (WLL), are committed to protecting the privacy of our customers, employees, Suppliers, Vendors and other business partners. This Privacy Policy explains how we collect, use, and safeguard personal or proprietary information.

WLL is committed to protecting the privacy and security of personal or proprietary data across all our operations, including those of our customers, vendors, and suppliers. This Privacy Policy outlines our practices regarding data collection, usage, and protection, ensuring compliance with relevant data protection laws and regulations.

1. Scope:

This Policy applies to all aspects of our operations, including interactions with suppliers and third parties. It covers the handling of personal data collected from employees, customers, suppliers, and other stakeholders.

2. Integration into Risk/Compliance Management

Our privacy policy is embedded within our group-wide risk and compliance management system. This integration ensures that privacy considerations are incorporated into all relevant processes and that privacy risks are continuously monitored and managed.

3. Zero Tolerance Policy

WLL enforces a zero tolerance policy towards breaches of this Privacy Policy. Any violation of our privacy protocols will result in disciplinary actions, which may include termination of employment or contractual relationships, depending on the severity of the breach.

4. Information We Collect:-

We may collect the following types of personal information:

- a) Personal Identification Information: Name, address, email, phone number etc..
- b) Business Information: Company name, job title, and industry and proprietary information based upon the requirements.
- c) Financial Information: Billing details, payment history, Financial stability related information/data etc.
- d) Technical Information: IP addresses, login details, and device information.



- e) Other Information: Any additional data provided voluntarily or required for business purposes

5. We use personal or proprietary information for:

- a) Business operations, or delivery of services, if any
- b) Customer support and communication
- c) Marketing and promotional activities (with consent)
- d) Legal compliance and security

6. Data Sharing and Disclosure

We may share information, with the proper authorization, with:

- a) Customers, Suppliers, Service providers and business partners
- b) Legal authorities, when required by law
- c) Other parties with explicit consent

7. Data Security

We implement industry-standard security measures to protect personal or proprietary information from unauthorized access, disclosure, or loss.

8. Data Retention:

We retain personal or proprietary information as long as necessary for business, legal, or regulatory purposes. We will put in place measures such that the personal or proprietary Information, which is in our possession or under our control, is destroyed and/or anonymized as soon as it being reasonable to assume that the Purpose for which that personal Information was collected is no longer being served by the retention of such Personal Information; and retention is no longer necessary for any other reason including applicable law.

9. Rights and Choices:

Depending on one's jurisdiction, one may have the right, based on provided authorization, to:

- a) Access, correct, or delete personal information
- b) Access, Correct or modify the information related to products or servicews
- c) Withdraw consent for marketing communications



10. Data Transfers:-

Informational data transfer is solely based on “Need to Know” basis. If personal or business related data shall be transferred solely based on the authorization or upon obtaining the authorization from concerned authority whether internally, externally with customers, vendors, suppliers or any other business partners. We ensure appropriate safeguards are in place.

11. Third-Party Audits

WLL conduct third-party audits to assess and ensure compliance with our privacy policy. These audits provide an independent review of our data protection practices and help identify areas for improvement.

12. Internal Audits

Regular internal audits are performed to evaluate compliance with our privacy policy. These audits are conducted to ensure ongoing adherence to data protection standards and to address any potential issues promptly.

13. Policy Updates

This Policy may be updated periodically to reflect changes in legal requirements or our operational practices. We will notify all stakeholders of significant changes and ensure that the updated policy is accessible.

14. Grievance Mechanism:

We take stakeholder’s concerns very seriously. We encourage all stakeholders to bring it to our attention if they have any concerns about our processing of their Personal Data. If they have any concerns or questions in relation to this Privacy Policy, they may address them to our grievance office.

03 June, 2024

Dipali Goenka
MD & CEO